



Royal Loft Suite

DISCOVER LUXURY THAT'S ANYTHING BUT BORING

This is Royal Suite Class — three tiers of inclusive amenities and exclusive experiences elevating every aspect of your clients' vacation. Like a secluded cabana at our private tropical destination of Labadee®. And it can all be arranged by their very own Royal Genie, who crafts unique experiences like these just for them. All while staying in the most expansive suites at sea, from a slice of paradise right outside their door to revolutionary multi-level Royal Loft Suites.

STAR

Star is the new definition of VIP. It isn't priority access — it's all access. And it starts with the most spacious and unbelievable suites at sea. Plus, a Royal Genie that expands your clients' VIP status ship-wide.

SKY

Spectacular accommodations, attentive service and exclusive experiences — this is Sky. A Concierge crafts adventures for your clients, including personalized reservations.

SEA

Sea gives your clients the perfect place to rest and recharge between adventures. In these spacious suites, every detail has been carefully considered with your clients in mind.

For more information and marketing assets, visit LoyalToYouAlways.com/Marketing > Royal Suite Class



*The Royal Suite Class now available. Max stateroom occupancy within a category may vary. Suite program benefits, amenities, and services vary by suite category, ship, and itinerary, and are subject to change at any time without notice. Additional program terms apply. Royal Suite Class programming developed exclusively for Oasis and Quantum class ships. ©2021 Royal Caribbean Cruises Ltd. Ships' registry: The Bahamas. 16049781 • 01/09/2019

FREQUENTLY ASKED QUESTIONS

1. What stateroom categories are included in the Royal Suite Class program?

The Royal Suite Class is broken out into three tiers: Star, Sky, & Sea

2. What is the Royal Suite Class?

As part of the Royal Caribbean commitment to creating unforgettable vacation experiences for your clients, we have developed Royal Suite Class — Luxury That's Anything But Boring. Royal Suite Class is an elevated onboard experience for suite guests, combining the unmatched range of innovative Royal Caribbean suite-category accommodations with superior service, exclusive access and personalization of guests' cruise experiences. Within its three tiers — Star, Sky and Sea — this program offers exclusive access to lounges and dining venues while onboard, attentive services and additional stateroom amenities.

STAR	SKY	SEA
- Royal Loft Suite - Ultimate Family Suite - Villa Suite - 4 Bedrooms - Owner's Loft Suite - Grand Loft Suite - Owner's Panoramic - 1 Bedroom - Grand Panoramic - 1 Bedroom - Ultimate Panoramic Suite - Star Loft Suite - Spacious AquaTheater Suite with Large Balcony - 2 Bedrooms - AquaTheater Suite with Large Balcony - 2 Bedrooms - Ultimate Family Townhouse (Icon only) - Solarium Suite - Icon Loft (Icon only)	- Spacious AquaTheater Suite - 1 Bedroom - AquaTheater Suite - 1 Bedroom - Sky Balcony - Grand Suite with Large Balcony - 1 Bedroom - Grand Suite - 1 Bedroom - Grand Suite - 2 Bedrooms - Infinite Grand Suite - Sunset Junior Suite (Sailings May 2, 2026, and later) - Sky Junior Suite (VOOM benefit available ONLY on Icon, Star, Spectrum, Utopia - and ONLY on sailings through May 1, 2026) - Crown Loft Suite - Owner's Suite - 1 Bedroom - Surfside Family Suite (Sailings through May 1, 2026) - Sky Loft Suite - Sunset Corner Suite - Sunset Suite - Panoramic Suite	- Junior Suite with Large Balcony - Junior Suite - Sunset Junior Suite (Sailings through May 1, 2026) - Surfside Family Suite (Sailings May 2, 2026 and later)

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FREQUENTLY ASKED QUESTIONS

3. What amenities are included in each suite tier?

STAR

Exclusive Access to Royal Genie Service

- All Day Access to Coastal Kitchen.
 - (Please note, reservations are required for dinner at Coastal Kitchen (upon availability). Beverages not included in the Deluxe Beverage Package will be charge to the guest.
- Complimentary Star Class Dining Benefit
 - Star Class guests are entitled to complimentary dining throughout the ship, including most specialty dining venues, as well as the following:
 - Premium choices in the Main Dining Room
 - Lobster at Chops Grille
 - Trellis Bar and Playmakers food items
 - Ice cream floats, milkshakes, and shakes at Desserted
 - And more!
 - Star Class guests enjoy priority reservations with a reduced price at the following specialty venue: Izumi, Hibachi/Teppanyaki, Royal Railway, Chef's Table, Izumi Omakase, Empire Supper Club, Lincoln Park Supper Club (Star of the Seas Only)
 - The following culinary offerings are not included in the Star Class Dining Benefits and are of a chargeable nature: Signature Cuts at Chops Grille where available, Celebration Table, Food items from Starbucks, and the Seafood Tower and Seafood Platter in the Main Dining Room and in Star, Sky, & Sea Dining (Spectrum of the Seas Only)
- Complimentary Deluxe Beverage Package (for guests 21 years or older, or 18 and over where applicable by law).
- Complimentary Deluxe Beverage Package (for guests 21 years or older, or 18 and over where applicable by law).
- Complimentary Refreshment Package (for guests under legal drinking age).
- Still and Sparkling Water Replenished Daily.
- Complimentary Gratuities
 - Complimentary Gratuities benefit applies only to onboard staff who provide standard dining and culinary services, stateroom and general housekeeping services. Star guests may tip their Royal Genie and Concierge separately, at their own discretion.
- Complimentary VOOM High-Speed Internet powered by Starlink.
 - One device per person for each guest booked in a Star suite (IC, OA, and QN class ships ONLY). VIP internet package, will be added and selected by default, the guest will not be charged upon internet activation.

SKY

- Concierge Service
- All Day Access to Coastal Kitchen
 - Please note, reservations are required for dinner at Coastal Kitchen, upon availability. Beverages are not included.
- Specialty Bottled Water (upon arrival).
- Complimentary VOOM high-speed internet powered by Starlink.
 - One device per person for each guest booked in a QUALIFYING Sky Suite (Icon, Oasis, and Quantum class ships ONLY) - Sky Junior Suites (JY) qualify only in specific cases; see category section above.
- Flexible Arrival Boarding & Priority Departure.
- Priority Dining Reservations.
- Venues Early Access to Seating in Select Entertainment Venues.
- Suite Lounge Access (complimentary hors d'oeuvres and cocktails each evening).
 - Sky guests onboard Spectrum of the Seas have all-day Access to Star | Sky Dining as well as Star | Sky | Dining. Please note, reservations are required for dinner at Star | Sky Dining (upon availability).
- Access to Suite Sun Deck; Sky guests onboard Spectrum of the Seas have access to The Balcony, Sky guests onboard Icon of the Seas have access to the Grove.
- Exclusive access to barefoot beach in private destination Labadee. Labadee Barefoot Beach cabanas should be reserved by the guest or travel partner at the earliest opportunity, as these may sell out by the time of the cruise, these are not included.
- Royal Caribbean Plush Bathrobes for Use Onboard
- Luxury pillow top mattress and linen.
- Luxury bathroom amenities.
- Lavazza espresso coffee machine.

SEA

- Dinner at Coastal Kitchen
 - Please note, reservations are required for dinner at Coastal Kitchen, upon availability. Beverages are not included.
- Royal Caribbean bathrobes for Use Onboard
- Luxury pillow top mattress and linen.
- Luxury bathroom amenities.
- Lavazza Espresso Coffee Machine.
- Dedicated Check-in Area
- Priority Boarding
- Sea guests onboard Spectrum of the Seas have all-day Access to Star | Sky | Sea Dining (formerly Silver Dining). They do not have access to the lounges.
- Access to the lounges is not available for Sea Class suite guests.
- Complimentary gratuities are not included for Sea guests.



FREQUENTLY ASKED QUESTIONS

4. Is Royal Suite Class available fleetwide?

Royal Suite Class is available on all Oasis, Quantum, and Icon Class vessels.

5. Which suites will include the Royal Genie experience?

All suites within the Star tier will receive the Royal Genie experience.

6. Can a guest sailing in Star accommodations request a specific Royal Genie while on their cruise?

We shall endeavor to fulfill all Star guests' requests, including that for a specific Royal Genie; however, this cannot be promised.

Star guests may be assured that every Royal Genie is phenomenal and ready to make their vacation an unforgettable one.

7. What are the exclusive communications a guest receives when booking the Royal Suite Class Program?

In the weeks before your clients sail, the Royal Genies will learn their specific preferences, so they may turn the most unforgettable vacation dreams into a reality.

- 90 Days before: Royal Genie Services will contact the primary guest on the reservation will receive an email on behalf of Royal Genie Services which contains a preference-based questionnaire. This tool is used by the Royal Genie to begin to help them get to know their guests and better create experiences personal to them. This questionnaire may be answered as detailed and submitted as often as desired by the guest. This may either be answered on behalf of the entire party, or it may be forwarded by the guest to others within the suite for completion.
- 8 weeks before: Royal Genie Services will email the primary guest on the reservation, curating their itinerary with the knowledge gained from the completed questionnaire.
- 1 week before: Your Royal Genie will email the primary guest to explain the arrivals process and establish communication methods to be used during the cruise.

8. At what point can guests begin making their precruise reservations (dining, shore excursions, etc?)

All Royal Suite Class guests will be able to reserve shore excursions, dining, spa & fitness, entertainment and other activities 90 days prior to their sail date and are encouraged to pre-book their activities. Guests can pre-book through Royal Caribbean's Cruise Planner (RoyalCaribbean.com/booked) once they have received their reservation number. For specialty restaurant reservations, Star guests can rest assured Royal Genie Services can confirm their dining needs beginning approximately 8 weeks prior to their sailing. It is recommended that Star guests or their travel partners reserve desired shore excursions, including Perfect Day at Coco Cay cabanas, as these may sell out before Royal Genie communication begins. Star suite guests (as well as Sky, Grand Suite and above, and Pinnacle members) have exclusive access to Barefoot Beach in our private destination, Labadee. However, if they wish to reserve Labadee Barefoot Beach cabanas, these should be reserved by the guest or travel partner at the earliest opportunity, as these are limited may sell out.

9. Can guests pay to receive the Royal Genie experience?

No, this is not a service that can be purchased. It is an amenity exclusive to all Star tier guests.

10. How will suite categorization change for 2026/2027 Deployment?

Effective for sailings on or after May 2, 2026, regardless of the booking creation date, Surfside Family Suites will be reclassified from Sky to Sea class, and Sunset Junior Suites from Sea to Sky class onboard Icon of the Seas.

11. Can you clarify changes to Wi-Fi eligibility for Sky Junior Suites?

Effective for sailings on or after May 2, 2026, regardless of the booking creation date, Sky Junior Suites onboard Star of the Seas, Icon of the Seas, Utopia of the Seas, and Spectrum of the Seas will no longer have complimentary Wi-Fi as an amenity, aligning these ships with the rest of the fleet where Sky Junior suites do not include Wi-Fi. Please remember that these changes are effective on departures on or after May 2nd, 2026. Until then, guests sailing in Sky Junior Suites onboard Star of the Seas, Icon of the Seas, Utopia of the Seas, and Spectrum of the Seas will continue to receive complimentary Wi-Fi.

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FREQUENTLY ASKED QUESTIONS

12. Do all guests in a Star Tier booking receive the Deluxe Beverage package?

All guests of drinking age will receive the Deluxe Beverage Package. A soda package will be granted to those guests 18 years and under.

13. How many devices will the complimentary Internet cover within each suite?

Each guest booked in Star or Sky Tier suites will receive complimentary VOOM on one individual device of their choice.

14. Can a guest invite their friends to specialty dining under their reservation?

The Star Class Dining Benefit is only available for the guests within the Star suite. Guests are encouraged to dine with family, friends or whomever they'd like but please know that guests not sailing in the suite will be required to pay the cover charge.

15. Can you clarify the complimentary dining options for Suite guests?

Star tier guests receive access to the exclusive suite restaurant, Coastal Kitchen for breakfast, lunch and dinner. For Star tier guests, beverages other than the Deluxe Beverage Package are not included. Star tier guests also receive the Star Class Dining Benefit:

o Star Class guests are entitled to complimentary dining throughout the ship, including most specialty dining venues, as well as the following:

- Premium choices in the Main Dining Room
- Lobster at Chops Grille
- Trellis Bar and Playmakers food items
- Ice cream floats, milkshakes, and shakes at Desserted
- And more!

o Star Class guests enjoy priority reservations with a reduced price at the following specialty venues:

- Izumi, Hibachi/Teppanyaki
- Royal Railway
- Chef's Table
- Izumi Omakase
- Empire Supper Club
- Lincoln Park Supper Club

o The following culinary offerings are not included in the Star Class Dining Benefits and are of a chargeable nature.

- Signature Cuts at Chops Grille
- Celebration Table
- Food items from Starbucks
- Seafood Tower and Seafood Platter in the Main Dining Room and in Star, Sky, & Sea Dining (Spectrum of the Seas Only)

Sky tier guests receive access to the exclusive suite restaurant, Coastal Kitchen, for breakfast, lunch and dinner; beverages are not included.

Sea tier guests receive access to the exclusive suite restaurant, Coastal Kitchen for dinner only. Please note, reservations are required for dinner at Coastal Kitchen, beverages are not included.

16. Are gratuities included for all Royal Suite Class program guests?

No. Gratuities are only included for Star guests. The complimentary gratuities amenity applies only to our Dining Services staff, Suite Attendants as well as other hotel services personnel who work to enhance your cruise experience. Star guests may tip their Royal Genie and Concierge at their own discretion.

17. Can other family members/friends/group not booked in a Royal Suite Class accommodation receive Star, Sky and Sea Tier amenities?

Star, Sky and Sea Tier benefits are only for guests residing in the respective suites. Due to the nature of these services, they cannot be extended to friends and family members sailing on the same voyage who are not booked as Star, Sky or Sea Tier guests. Royal Genie services are also exclusive for guests residing in Star Class suites and will not be extended to friend and family members sailing on the same voyage who are not booked as Star Tier guests.

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